

Terms & Conditions

QuickWiz Shipping and Courier Services

Welcome to QuickWiz Shipping and Courier Services! By using our services, you agree to the following Terms & Conditions. Please read them carefully before proceeding.

1. General Terms

- 1.1. These Terms & Conditions govern all services provided by **QuickWiz Shipping and Courier Services** (“QuickWiz,” “we,” “us,” or “our”).
- 1.2. By signing up or using our services, you agree to abide by these terms.
- 1.3. QuickWiz reserves the right to update or modify these terms at any time without prior notice.

2. Shipping & Freight Forwarding

- 2.1. Customers are responsible for providing **accurate shipping details** when using our freight forwarding services.
- 2.2. QuickWiz is not responsible for any **delays, customs issues, or additional duties** charged on shipments.
- 2.3. **Customs Duties & Taxes:**
 - Any **shipment valued over USD \$100** is subject to **Jamaican Customs Duties** as per local laws.
 - QuickWiz is **not responsible** for customs delays or duties imposed on shipments.
- 2.4. Packages must be **properly labeled** and **comply with all shipping regulations**.
- 2.5. QuickWiz reserves the right to refuse shipments that violate **local or international shipping laws**.

3. Courier Services

- 3.1. Our courier services include:
 - **Pharmacy runs, tax office visits, document drop-offs, food delivery, package pickup/drop-off, and Knutsford/ZipMail services.**
- 3.2. Customers must provide **accurate pickup and delivery details**. QuickWiz is not responsible for **failed deliveries due to incorrect information**.
- 3.3. **All payments for courier services are final and non-refundable.**
- 3.4. QuickWiz is not liable for **delays due to traffic, weather conditions, or unforeseen circumstances**.

4. Storage & Package Handling

- 4.1. Packages **must be collected within 45 days** of notification and invoicing.
- 4.2. A **JMD \$100 daily storage fee** will be charged for packages **not picked up after 30 days**.
- 4.3. Any package **left unclaimed for 45 days** will be **discarded without further notice**.
- 4.4. QuickWiz is not responsible for **damaged or lost items due to improper packaging by the sender**.

5. Prohibited Items

5.1. The following **items cannot be shipped or delivered** through QuickWiz:

- **Illegal drugs or substances**
- **Weapons, explosives, or hazardous materials**
- **Counterfeit goods or fraudulent documents**
- **Perishable food items (unless otherwise agreed upon)**
- **Items prohibited by Jamaican law**

5.2. Any attempt to ship prohibited items may result in **service termination and reporting to authorities**.

6. Payments & Fees

- 6.1. **All fees and charges** must be paid **before package pickup or delivery**.
- 6.2. Payment methods accepted: **Bank Transfer and Online Payments**
- 6.3. **Refunds are not provided** once a shipment or delivery is processed.
- 6.4. QuickWiz reserves the right to adjust rates based on **fuel costs, customs duties, or other market conditions**.

7. Liability & Limitations

- 7.1. QuickWiz is **not liable** for delays caused by **customs, weather, natural disasters, or third-party courier services**.
- 7.2. QuickWiz is **not responsible** for **damaged or lost packages caused by international carriers, customs, or third-party handlers**.
- 7.3. Customers **must inspect packages upon delivery** and report any issues **within 24 hours**..

8. Disputes & Complaints

- 8.1. Any disputes must be reported in writing to **quickwizja11@gmail.com** within **48 hours** of the issue.
- 8.2. QuickWiz will investigate and respond to disputes within **7 business days**.
- 8.3. If a resolution cannot be reached, the matter may be referred to **small claims court or an arbitration process**.

9. Termination of Services

9.1. QuickWiz reserves the right to **refuse service, suspend accounts, or terminate agreements** if a customer violates these terms.


9.2. Any fraudulent or illegal activity will result in **immediate termination and possible legal action**.

10. Contact Information

For inquiries, complaints, or support, contact us at:

 quickwizja@gmail.com

 **Shop 10A 134 Constant Spring Road, Kingston**

 **876-205-5658**

By using **QuickWiz Shipping and Courier Services**, you **agree to these terms and conditions**. Please ensure you **read and understand** them before using our services.